



fresh & tasty  
by Zátíší Group

# CAFETERIA INFORMATION

Riverside

**WELCOME**

**Dear parents,**

**We want to introduce you to the school cafeteria, which is run by Fresh & Tasty, a member of the Zátíší Group.**

Our mission is to teach children to make healthy food choices. We trust the suppliers from whom we purchase the best local ingredients for our meals. All our meals are cooked either on the day they are served or overnight. We invite and encourage you to come and see for yourself.



# REGISTRATION

## INITIAL INFORMATION FOR REGISTRATION

If you would like us to provide nutritious and delicious lunches for your child, please register for our system.

### Current students

who are already registered can reactivate their lunch account simply by clicking on the link they receive in the email from the canteen before the beginning of the new school year.

### New students

have to register for the school canteen online, using an electronic registration form. The prepayment of the lunches is as well required. Please make sure that you do so well in advance before the school begins.

The registration form can be found at [freshandtasty.cz/riverside](https://freshandtasty.cz/riverside)

If you have trouble, please write to [riverside@zatisigroup.cz](mailto:riverside@zatisigroup.cz)

## WHAT SHOULD I EXPECT FROM THE REGISTRATION PROCESS?

- 1** You will complete an electronic registration form where you enter your and your child's details plus any special dietary requirements that she or he may have or any special catering régime that you may require. The registration allows you to administer your account very easily by logging into our ordering system. **Login and password will be issued and sent to you automatically after the registration completion.**  
**To make sure your child will receive lunch every school day, Menu 1 is set up as the default meal.**
- 2** After registration, **Primary students** will obtain a chip with a unique number which is then used for identification to collect lunch or to purchase any food and drinks we may serve in the dining room. **Junior High students** will use their ISIC cards. **Please make sure that your child brings the chip/ISIC card to school every day lunch is ordered for them.**  
**In case you lose your chip, we will charge CZK 50 to issue a new one.** Loss of ISIC needs to be reported to a school office. In the event a student forgets the chip/ISIC, they will be required to wait patiently until those students in the queue with chips are served before a manual trace of the student's name may be carried out in the cashier database.

## LUNCH

### What is on offer for my child?

#### Early Years & Primary School & Junior High

To make the ordering process easier for you, **Menu 1 is set up as the default daily lunch.** The system makes orders automatically, always on Monday, and for the entire week following the one in which the orders were made. You can change the default Menu 1 online to any of the multiple items of our lunch offer. The exact menu offer will be available online for at least two following weeks. It will also be available on the school notice board.

Filtered water is available in the dining room anytime.

#### Additional assortment:

Fresh & Tasty homemade products focused particularly on morning snacks are available in the Riverside canteen from 10 a.m. until lunch time. The process of purchasing is transparent (lunch account history report available online), cashless (all plus balance lunch accounts can be used) and convenient (all products are of homemade quality).

Additional assortment: prices based on the current offer

### How am I informed in the case of a low account balance?

You will be informed by email once your account balance reaches CZK 500. You can also check your balance regularly on our website.

**Please note that lunch can not be ordered without sufficient plus balance on your account. In case that you top up your account only after the automatic order has been made, you will have to order the lunches additionally, by yourself.**

### How can I get my money back when I leave Riverside?

If your child will no longer be attending Riverside School, or you will not want to register for lunches anymore, please send an e-mail to [riverside@zatisigroup.cz](mailto:riverside@zatisigroup.cz) and reclaim the money. It will be sent back to your account immediately.

**Please note that the accounts stay in our system no longer than 6 months after studies are terminated.**

## PRICE & PAYMENT

### HOW CAN I PAY FOR LUNCHES?

You can deposit money into your account by:

#### Online Card Payment

You can pay online with your credit card. You can do so after logging into your lunch account by clicking on the balance button and by selecting top up account menu. You will then be redirected to the payment gate.

PRICE TABLE		Early Years soup 100 ml main course 170 g	Primary School & Junior High soup 200 ml main course 300 g
1	Main course with side	85	105
2	Soup	15	19
3	Fruit by piece	15	15
4	Salad	80	80
5	Sandwich	75	75

**Deadlines:** You may change or cancel the lunch order online through your account until 12 noon two working days in advance. We accept cancellations one day in advance, but no later than 12 noon of the preceding day and only by contacting our Floor Manager.

**Please note that if you do not cancel lunch on time, the price of the lunch will automatically be charged to your account.**

- **How to pay online by credit card**

You can find the link to the payment gate after logging into your student account at

- [www.freshandtasty.cz/riverside](http://www.freshandtasty.cz/riverside)

**Important information:** Please do not forget to enter the 'Message for Recipient' which will be the child's name. Without it we will not be able to identify the payment and change your account's balance.

- **How to pay by bank transfer**

Zátiší Catering Group a. s.,  
Novotného lávka 5, 110 00 Praha 1  
VAT ID: CZ15269574  
Bank: Česká Spořitelna  
Account No. 6136312/0800  
Currency: CZK  
BAN: CZ02 0800 0000 0000 0613 6312  
BIC: GIBA CZ PX



**ADDITIONAL  
INFORMATION**

## OUR NUTRITIONAL THERAPISTS

We are very serious about serving balanced meals to your children. That's why we teamed up with the nutritional therapists at [nehladu.cz](http://nehladu.cz)

They are helping us revise our school menus and inspire and educate us to provide healthy nutrition in every meal.

## FEEDBACK

We very much appreciate all feedback and offer the following ways for you to leave your comments:

- By contacting the Fresh & Tasty team anytime via email at [riverside@zatisigroup.cz](mailto:riverside@zatisigroup.cz) or in person.



# Fill up your **FRIDGE** with our food even at home

Meals are chilled and ready  
to warm up.

They keep 2-5 days in the fridge.  
We deliver to Prague and the  
surrounding area.

We will also be happy to prepare  
cakes and refreshments for your  
celebrations and parties.



Order at

[www.rozvoz.zatisigroup.cz](http://www.rozvoz.zatisigroup.cz)

**FRESH & TASTY  
HOME**



# Thank you.

## We hope to delight your children with our meals!

If you want to see  
what we do:

Watch us!  
freshandtastycz



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Floor Manager

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riverside@zatisigroup.cz

www.freshandtasty.cz/riverside